



Venue Policies Spartanburg Memorial Auditorium

We are thrilled to be hosting our 2019 Spartanburg, SC event at the wonderful Spartanburg Memorial Auditorium once again!

Here's an important update regarding the venue's **NEW** security procedures and existing food & parking policies. They have been made with your dancers' safety as the number one priority.

METAL DETECTORS:

All dancers & guests must walk through one of the venue's metal detectors before entering the building. All objects must be removed from pockets before walking through the detectors. (This is similar to typical concert & sporting event procedures.)

BAG CHECKS:

Security will perform bag checks on ALL individuals prior to entering the venue. They will NOT enforce their clear bag policy. They are searching for & will confiscate any weapons, outside food & beverages, professional cameras, laser pointers, and balloons.

RE-ENTRY:

When you exit the venue, your bags will be searched again upon re-entry.

DELAYS:

There may be a small delay due to these security checks.

We strongly encourage you to arrive early, so you can clear security and have time to prepare for your performances.

The venue has assured us that these procedures will run seamlessly. Should ANY complications arise our StarQuest staff is readily available to take care of you.

1. **No outside food or beverages are allowed inside the venue with the exception of pre-packaged, single-serving healthy snacks (i.e. protein/energy bars, fruit, etc.) and pre-packaged salads.** An onsite caterer will be selling various food items.
2. **Each dancer may bring an empty water bottle to fill up at the water refilling stations in the lobby & water fountains.** The caterer will also be selling bottled water.
3. "Wake-up" beverages (i.e. coffee, energy drinks, etc.) will only be permitted into the building **on Saturday for 1 hour after the doors have opened.**
4. Venue parking **ONSITE is free** and first-come, first-serve.
5. Please visit the venue's website for detailed **directions & parking information:**
<https://www.crowdpleaser.com/parking-directions>

We fully support the Spartanburg Memorial Auditorium's enforcement of stronger security measures to keep our studios, families, staff, and supporters as safe as possible.

Thank you in advance for your understanding and attention to these policies.

We look forward to a spectacular weekend in Spartanburg, SC and can't wait to see your dancers shine!

Respectfully,

Keaton Grant, Tour Manager

Erica Chin, Event Concierge